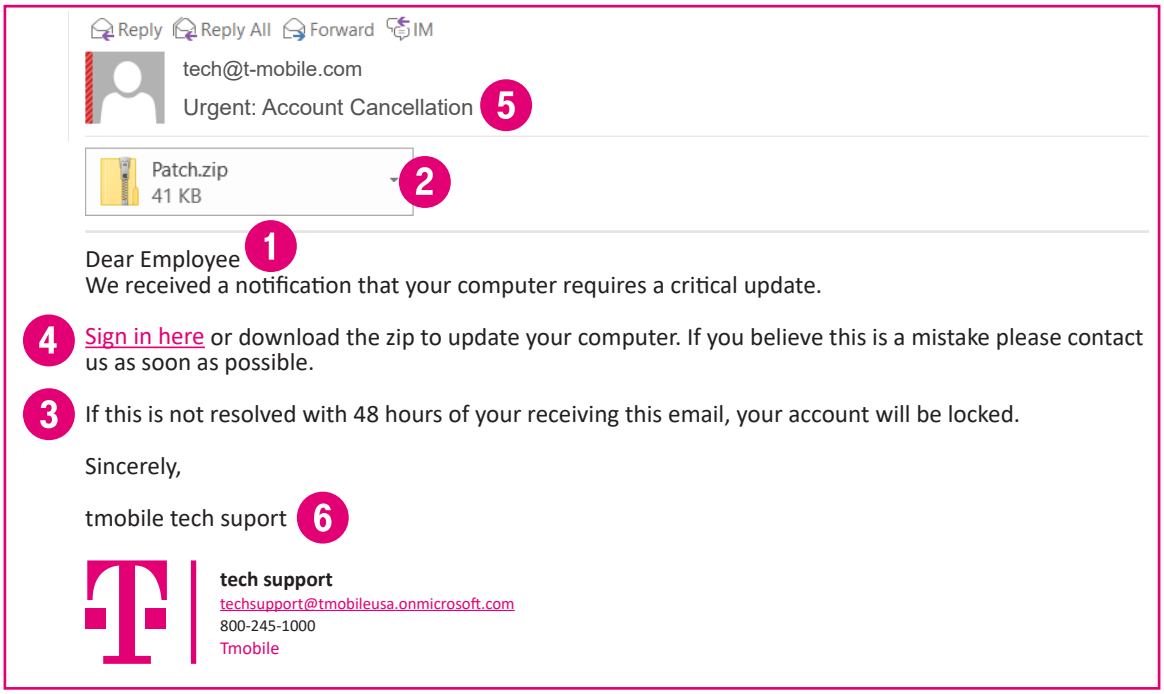
PHISHING CHECKLIST

HOW TO RECOGNIZE PHISHING MESSAGES

1. Unexpected email and generic greeting
2. Suspicious attachment (.zip, .exe, .doc, .jar, .pdf)
3. Misleading information and requests for verification of personal information
4. Mismatched hyperlinks
5. Urgent, threatening language, or rewards
6. Grammatical errors



HOW TO REPORT PHISHING MESSAGES IN OUTLOOK

1. In Outlook's desktop app, click Report Message on the Outlook ribbon, and select Phishing
2. In Outlook's mobile app, tap ⋮ >  In the Report Message menu, tap Report as phishing and tap REPORT
3. If the Report Message button is unavailable, click Forward > Forward as Attachment. (in the Outlook Ribbon, next to the Forward button). Address the email to Phish@t-mobile.com and provide details.

HOW TO REPORT A PHISHING TEXT MESSAGE

REPORTING ON AN ANDROID PHONE

1. In the Messages app, open the conversation.
2. Tap Block > Report spam > OK.

REPORTING ON AN iPHONE OR IOS DEVICE

1. In iMessage, tap Report Junk
2. Tap Delete and Report Junk